



Area United Ways and other organizations have formed a partnership to provide a centralized location for area residents to access health and human services. This service is available 24 hours a day, 7 days a week, 365 days a year. It's simple...just dial the number 2-1-1 or go on the website at www.call-211.org. Tracfone and pay phone users need to dial 1-877-211-5253.

Individuals will be greeted by a trained call specialist that will assist them in finding the help they need. The Call Center has a very extensive database of available programs and services located in Mason, Lake, Mecosta, Newaygo, Oceana and Osceola Counties, as well as, regionally, state wide and nationally.

Additional Information on Call 2-1-1

CALL 2-1-1 maintains a current, accurate, and detailed community database that allows Call Specialists to access information on thousands of services.

CALL 2-1-1 utilizes a pool of Certified Call Specialists and highly trained volunteers to effectively handle call volumes.

CALL 2-1-1's service is available 24/7 and can be accessed by non-English speaking callers as well as callers with hearing or speech impairments.

CALL 2-1-1 is supported by the state-endorsed multipurpose collaborative bodies for Lake, Mecosta, Newaygo and Osceola Counties.

CALL 2-1-1 is sustained through multiple funding bodies and represents a public- private collaboration to deliver services.

CALL 2-1-1 has been instrumental in increasing the public's access to services while decreasing the number of inappropriate referrals made to community organizations.